



Terms of Delivery

Logistics-Center Unit 1

July 12th 2022

Delivery carriage free to:

Company 4 Marketing Services GmbH

Logistics-Center

Schleißheimer Str. 93A

D-85748 Garching-Hochbrück

For further questions or feedback please contact:

Company 4 Marketing Services GmbH

Care-Center

📞 +49 (0)89 – 321 425 0

📠 +49 (0)89 – 321 425 44

✉️ c4.care@company4.de

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To ensure the quick and smooth handling of all deliveries, please take note of the terms of delivery below:

- * Each pallet delivery of 5 pallets or more has to be announced in advance to the Company 4 Care Center at least 24 hours prior to the delivery either by phone, fax or mail. Otherwise those deliveries will not be accepted.
- * **Delivery times at the Logistics Center are:**

Monday–Thursday	1.00pm-4.00pm 8.00am-12.30pm
Friday	8.00am-2.00pm
- * Any deliveries or pickups beyond these delivery times will be charged with an additional service fee.
- * Any deliveries with clearly visible transport damage will either not be accepted or accepted „under reserve“.
- * A delivery without delivery note (which has to include: our article number and order number, quantity, bundling and packaging unit per parcel) will be treated as „unexplained“ delivery and will receive a replacement note with a provisional article number. This will result in increased service efforts. New articles (including new article versions) must always be given a new article number.
- * Conformal pallet deliveries consist of single material pallets on exchangeable and undamaged Euro pallets according to EPAL standards (Pallet EUR 31.50" x 47.24"), with a packing height of up to 1.20 meters (47.24"), properly packed and secured. The load on the pallet may not extend beyond its dimensions. Non-conformal deliveries are being repacked on undamaged Euro pallets with according costs, one-way pallets or half pallets will be disposed without prior consultation. Mixed pallets are being repacked on single material Euro pallets.
- * Each pallet must be packed with handy cardboard parcels (max. 20 kg), each one labeled on the front with the quantity per parcel, the description of contents, as well as with our article number. Goods delivered must be bundled in its original packaging as well as convenient sub-packages (max. 50 pieces in each). Unbundled goods will be bundled ex post with costs. Printed goods must be labeled with our article number each.
- * In case of box deliveries, three boxes or more are being repacked on a pallet and the goods treated accordingly as a pallet delivery. The same is valid for boxes with a side length exceeding the following dimensions: 30x35x45cm (LxWxH). The above labeling criteria also apply to box deliveries.

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Please note the following instructions for handling dangerous goods.

- * Please note that we are not a dangerous goods specialist and can only store and ship dangerous goods within the framework of the LQ (Limited Quantity) guidelines or special provision 188f ADR. All information on possible (LQ) dangerous goods items, such as the transmission of a corresponding safety data sheet and the UN 38.3 test report for the respective item, must be communicated to the Care Center of Company 4 at least one week before delivery and the delivery must be announced accordingly.
- * Only batteries with low power less than/equal to 2g lithium (Li-metal) and less than/equal to 100 Wh (Li-ion) (nominal energy e.g. 1 Ah x 3.6V = 3.6 Wh) per battery are accepted for C4.
- * Disinfectants may contain a maximum of 1l per unit. The maximum volume of dangerous goods deliveries is 6 euro- pallets (max. height 1.20 m).

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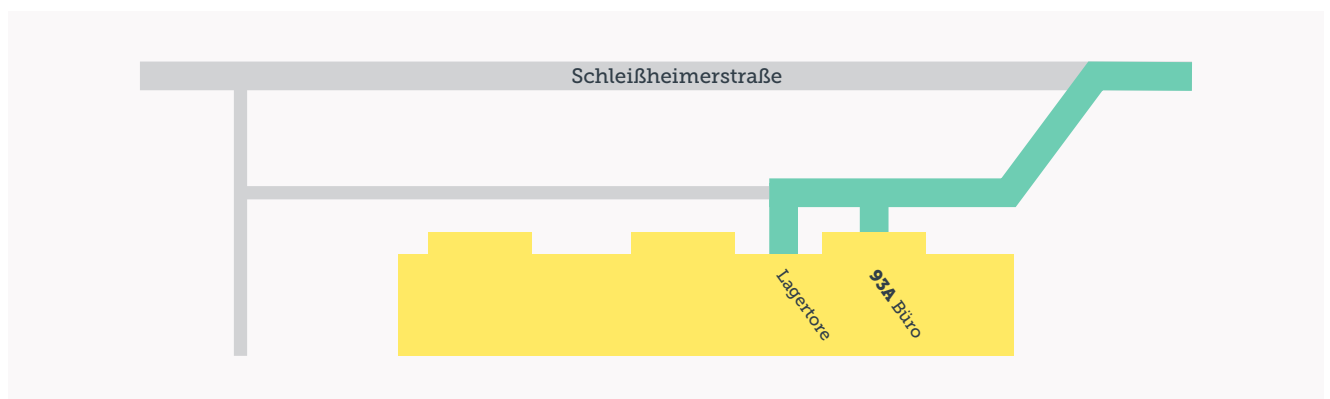
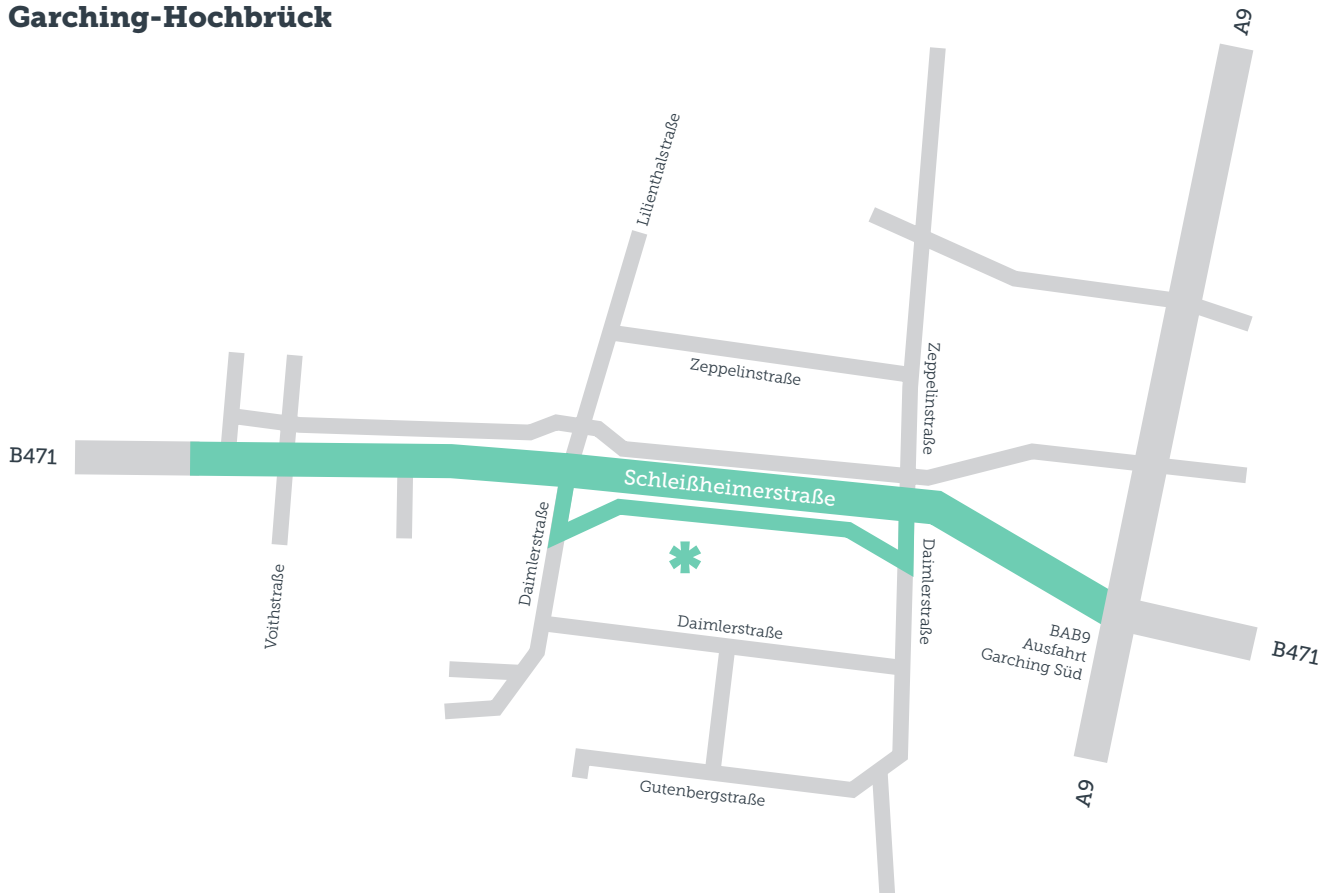
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Garching-Hochbrück



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